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Tail Rotor Blade Replacement Policy for R22 SB-120 / R44 SB-112 / R66 SB-41

Orders for replacement tail rotor blades are limited to 5 matched sets (10 blades). Different part numbers are permitted, such as two A029-2 & six C029-3 & two F029-1.

For affected blades only, two ordering options are available:

Option 1 - Return blade Data Plates before submitting order:

- Send <u>Customer Support</u> well-focused, digital photos of each associated legible data plate & tail rotor blade; indicate P/N & S/N on blade as shown in example photo.
- Remove legible data plates, attach plates to a completed <u>Component Return</u> <u>Authorization</u> form, and return plates & form to RHC.
- Returned data plates will be inspected and submitted photos reviewed.
- After inspection and verification of eligibility per relevant SB, Customer Support will advise final cost.

-OR-

Option 2 - Order prepaid replacement blades from Customer Support:

- When submitting order, include well-focused, digital photos of each associated legible data plate & tail rotor blade; indicate P/N & S/N on blade as shown in example photo.
- For each blade ordered, customer will be charged applicable Service Bulletin price plus a \$500 data plate core charge.
- After new blades are installed, remove legible data plates, attach plates to a completed Component Return Authorization form, and return plates & form to RHC.
- Returned data plates will be inspected and submitted photos reviewed.
- After inspection and verification of eligibility per relevant SB, core charge will be refunded along with any applicable warranty credit.

Example photos:

