1 April 2020

TO: Owners and Operators of Robinson Helicopters

SUBJECT: CORONAVIRUS (COVID-19) PROTECTIVE MEASURES

As we wait for COVID-19 to play itself out, we hope everyone is well and that life will return to normal soon. Until then we wanted to provide all of our owners and operators with protective measures they should use to help prevent the spread of COVID-19. It is important to note the helicopter cockpit is a small confined space and people who have been infected and are contagious with COVID-19 do not always have symptoms.

1. Wear an appropriate mask that is fitted properly (even if solo) to prevent cockpit contamination (ref World Health Organization).
2. Wash hands with soap and water or use an alcohol-based hand rub before and after flights.
3. Clean the helicopter access points and interior per the Handling and Maintenance Section of the Pilot Operating Handbook between flights when different passengers are on board.

Following are a list of websites containing additional information that will help prevent the spread of COVID-19:

- World Health Organization - https://www.who.int/
- Center for Disease control and Prevention - https://www.cdc.gov/

For additional assistance or questions please contact our technical support team:

https://robinsonheli.com/technical-support/

Respectfully,

Kurt Robinson
President – Robinson Helicopter Company